Dear Partner Providers:

In accordance with the quality policy of our company, which principally consists in making a commitment to bringing about continuous improvement, we would like to share and make you aware of our policies and work procedures.

We have determined that the above-mentioned policies should be known and accepted by all persons who have a commercial relationship with our company. Therefore, hereafter you will find links which will take you to the following documents:

Company Policies

- Letter to Clients and Providers for Policies
- Quality Policy
- Privacy Policy
- Environmental Policy
- FIDI Anti Bribery and Corruption Policy
- FIDI Anti Trust Policy
- Code of Conduct (Hebrew)

It is important to note that all the processes of our company are defined within these policies, with the purpose of complying with the highest quality standards in our industry.

Due to being committed to a cleaner environment free of contamination, we consider that it is not necessary that you print and sign these documents, rather, receiving a confirmation email from you will be sufficient, which says “received” and “read”, once you have reviewed all of the documents.

If you were to have any questions and/or suggestions, please do not hesitate to contact us.

Kind regards,

Daniel Drenger on behalf of Eran Drenger, CEO and President